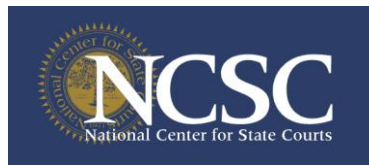




International
Association For
Court Administration



User-Friendly Courts

June 22, 2023

9:00 am – 11:00 am EDT / 15:00 – 17:00 CEST

We are glad to invite you to this online conference organized by IACA with the National Center for State Courts (NCSC), Millennium Partners and the East West Management Institute.

The session will encourage the discussion of the features of user-friendly courts, including people-centered space design, use of IT solutions, access to information, and how to make courts more accessible and inclusive for vulnerable groups.

Speakers will also address international best practices and case studies from courts in Moldova and Serbia.

Presentations will be followed by a discussion and Q&A with the audience.

Registration



Jeffrey Apperson
Vice President, NCSC
USA - **Speaker**



Sonja Prostran
Chief of Party, USAID
Uzbekistan - **Speaker**



Cristina Malai
Vice President, Millenium Partners
USA – **Moderator - Speaker**



Olivia Pirtac
Former Chief of Party, DRL
Moldova - **Speaker**



Tina Breclj
Vice President, IACA
Slovenia - **Moderator**



Veronica Mocanu
Legal Consultant, IDLO
USA - **Speaker**



Milan Filipovic
Director, YUCOM
Serbia - **Speaker**



Luis María Palma
President, IACA
Argentina - **Moderator**